

# TECHNICAL SUPPORT TOOLS WARRANTY

Our warranty covers all material defects and/or construction faults of the manufacturer.

The replacement of parts or repair must be undertaken by an official Yokota/Toku/Red Rooster, Trelawny or AGP service centre and is free of charge when the tool is covered by warranty. Carriage or postage is the responsibility of the account holder customer.

Damage attributed to normal wear and tear, overloading or incorrect use is excluded from warranty. Replacement tools or claims for loss of production as a consequence of a warranty claim is not included in the warranty agreement. Repairs under warranty can only be considered, when the tool is in its original state and it is accompanied by the purchase invoice.

Warranty claims have to be made through the distributor who has supplied the tool concerned.

We reserve the right to make specification changes to our products without prior notification.

Warranty conditions are based on an 8 hour working day.

The warranty period from the date of purchase is as follows:

- 24 months: Yokota UK, heavy duty hammers and breakers
- 12 months: Yokota, Red Rooster, Trelawny, Toku and AGP industrial air tools & machines
- 3 months: On repairs and replaced spare parts, which are repaired by our official service workshops

# TECHNICAL SUPPORT TOOLS REPAIR & SERVICE

From the DURO YOKOTA service centre at our Sheffield head office we are able to offer you full service, repair & preventative maintenance.

Our fully equipped air, electrical and petrol tool test & service area allows us to fully assess & repair any pneumatic or electric tool. Our highly skilled technicians are on hand to repair and refurbish tools from any manufacturer in close working relationships with our client's service & production departments to ensure zero down time.

We offer full & detailed quotations for any type of air tool, along with preventative maintenance schedules and advice on the correct plan of action in prolonging the service life of your tools.

From heavy construction tools through to hi-capability tightening systems, we breathe new life into any tool.

- Free no obligation quotations
- 3 month comprehensive warranty on all work carried out
- Fully traceable repair history through our quality management systems
- Only OEM spare parts used
- Complete maintenance advice service